

#### WORKMAN CO., LTD.

#### Materials for Briefing Session on the Financial Results for the Fiscal Year Ended March 31, 2021







**INew Standards** for Functions and Prices

May 11, 2021



• Financial Results for the Fiscal Year Ended March 31,2021 ······ P.3

• Overview of Financial Results for the Fiscal Year Ended March 31,2021 ... P.9

• Plans for the Fiscal Year Ending March 31, 2022 P.20



## • Financial Results for the Fiscal Year Ended March 31,2021

## Cumulative income statement



(Millions of yen)	FY3/20	FY3/2	21	Factors of increase/decrease
	Amount	Amount	YoY	Factors of increase/decrease
Sales at all chain stores	122,044	146,653	+20.2	
Sales to directly managed stores	8,681	9,566	+10.2	
Sales to franchise stores	113,363	137,086	+20.9	
Same store sales	-	-	+14.2	
Total operating revenue	92,307	105,815	+14.6	
Operating revenue	23,826	29,121	+22.2	
Income from FCs	20,010	25,073	+25.3	Average number of FCs during period: 845 (up 49 YoY) Gross profit ratio for FCs: 36.2%
Other operating revenue	3,815	4,047	+6.1	Revenue from assigned distribution operations up 273 million ye as purchases from domestic vendors rose 8.2% YoY.
Net sales	68,481	76,694	+12.0	
Sales to directly managed stores	8,681	9,566	+10.2	Average number of directly-managed stores during period: 44 (down 10 YoY)
Net sales from the supply of products to franchise stores	59,799	67,127	+12.3	Adjustment of inventories at FCs. The gap from the rate of increase in net sales: negative 8.6 points
Cost of sales	57,923	64,055	+10.6	
Cost of sales for directly- managed stores	∆1,876	∆3,072	△63.7	Adjustment of spreads due to direct foreign trade %See factors for gross profit on net sales
Cost of sales for supply of products to franchise stores	59,799	67,127	+12.3	Recorded the same amount as net sales from the supply of products to FCs

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## Cumulative income statement



(Millions of yen)	FY3/20 Amount	FY3/2 Amount	21 YoY	Factors of increase/decrease
Gross profit	10,557	12,638	+19.7	Purchases from overseas down 2.6% YoY, the average settlement rate: 105.68 yen Profit on purchases from overseas up 24.1% YoY to 9,328 m. yen
Adjusted OP before SG&A	34,384	41,760	+21.4	
Selling, general and administrative expenses	15,214	17,804	+17.0	Labor costs (average number of employees during period up 36) SG&A Distribution center operating expenses Depreciation Directly-managed store operations (average number of stores down 10 during period) +Some 406 m. yen △Some 326 m. yen +Dome 2,438 m. yen △Some 341 m. yen △Some 133 m. yen
Operating profit	19,170	23,955	+25.0	
Non-operating income	1,554	1,508	∆2.9	Open account interest rate lowered
Non-operating expenses	58	32	△22.8	
Ordinary profit	20,666	25,409	+22.9	
Extraordinary income	2	4	+111.8	Sale of stores built by the Company
Extraordinary loss	573	43	∆92.0	500 m. yen set aside as provision for retirement benefits for executives in the previous year
Net income	13,369	17,039	+27.5	
EPS	163.82 yen	208.80	yen	



(Millions of yen)	FY3/20 Q4		FY3/2	1 Q4
	Amount	YoY	Amount	YoY
Sales at all chain stores	25,542	+27.6	28,956	+13.4
Same store sales	—	+21.2	-	+7.1
Total operating revenue	20,748	+26.9	22,713	+9.5
Selling, general and administrative expenses	4,119	+35.0	4,291	+4.2
Operating profit	2,879	+12.1	3,822	+32.7
Ordinary profit	3,136	+9.3	4,132	+31.8
Net income	2,517	+2.9	3,703	+47.1
EPS	30.8	5 yen	45.38 y	en

#### Balance Sheet



(M	lillions of yen)	FY3/20	FY3/21	Change	Factors of increase/decrease
	Current assets	73,764	85,696	11,931	
	Cash and deposits	45,240	57,813	12,572	Operating CF21,319 m. yenInvesting CF $\triangle 4,540$ m. yenFinancing CF $\triangle 4,206$ m. yen
Ŋ	Accounts receivable- due from FCs	13,674	11,884	△1,790	Number of stores covered down from 819 to 809 due to cuts in inventories of autumn/winter products
Assets	Merchandise	13,660	14,077	416	Distribution centers+984 m. yenEC/SC warehouses $\triangle$ 805 m. yenProducts in transit+74 m. yenDirectly-managed stores+192 m. yen
	Non-current assets	23,757	27,179	3,421	
	Property, plant and equipment	16,968	20,101	3,133	New openings/S&B: 47 stores (of them, 39 stores are own property) Furniture and fixtures for renovated WORKMAN Plus stores (full renovation 12 stores, partial renovation 41 stores)
	Intangible assets	455	769	313	New EC site launched
	Other investments	6,333	6,307	△25	
1	fotal assets	97,522	112,876	15,353	
ties	Current liabilities	16,905	19,090	2,184	
Liabilities	Non-Current liabilities	3,113	3,191	78	
٦	Total liabilities	20,019	22,282	2,262	
٦	Total net assets	77,503	90,593	13,090	
-	tal liabilities and t assets	97,522	112,876	15,353	

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## Statement of cash flows



(Millions of yen)	FY3/20	FY3/21	Change
Net cash provided by (used in) operating activities	6,689	21,319	14,629
Net cash provided by (used in) investment activities	4,423	∆ <b>4,540</b>	∆8,964
Net cash provided by (used in) financing activities	∆3,093	∆4,206	△1,112
Net increase (decrease) in cash and cash equivalents	8,020	12,572	4,552
Cash and cash equivalents at beginning of period	20,220	28,240	8,020
Cash and cash equivalents at end of period	28,240	40,813	12,572

#### Principal factors of increase/decrease (change from the previous year)

#### Operating C/F

- Drop in accounts receivable due to FCs Up 6,476 m. yen
- Pretax net income
- Up 5,261 m. yen • Payment of corporate income taxes
- Rise in accounts receivable
- Down 1,892 m. yen Down 922 m. yen
- Rise in inventory assets
- Rise in consumption taxes payable Up 1,253 m. yen
- Drop in accounts payable
- Up 6,034 m. yen Down 1,043 m. yen

#### Investing C/F

 Refunds of term deposits with deposit terms in excess of three months Down 7,000 m. yen • Net cash used for acquisition of tangible non-current assets Down 1,890 m. yen

#### Financing C/F

Payments of dividends Up 1,104 m. yen



## • Overview of Financial Results for the Fiscal Year Ended March 31, 2021

## Store Openings



# • First Store in Miyazaki Pref., Stores Deployed in All Prefectures 906 stores as of the end of March 2021 (Up 38 YoY)



The Total column shows the number of operating stores, with figures in parentheses excluded from the Total.

%1.SC: Shopping centers S&B: Scrap and Build

\*2. WORKMAN stores were renovated/converted to WORKMAN Plus stores. The Total shows the number of renovated stores.

## Status of Operations by Region+



#### • Same-store sales rose YoY in all prefectures

Hokuriki	u/Koushine	tsu region		Tokai regio	n
Prefecture name	Stores (Change)	Same store sales YoY (%)	Prefecture name	Stores (Change)	Same store sales YoY (%)
Niigata	21 (+1)	+19.3	Gifu	23	+15.0
Toyama	6	+28.9	Shizuoka	38 (+1)	+9.8
Ishikawa	6	+18.6	Aichi	65 (+1)	+7.4
Fukui	9	+24.4	Mie	14	+16.9
Yamanashi	12	+16.6			
Nagano	28	+11.7			

Ch	ugoku regi	ion	S	hikoku reg	jion
Prefecture name	Stores (Change)	Same store sales YoY (%)	Prefecture name	Stores (Change)	Same store sales YoY (%)
Tottori	4	+25.5	Tokushima	6	+22.7
Shimane	3 (+1)	+29.9	Kagawa	8	+22.7
Okayama	10	+23.7	Ehime	11	+26.2
Hiroshima	14	+18.1	Kochi	3	+31.9 '
Yamaguchi	10 (+1)	+24.4			

Kyusyu/Okinawa region						
Prefecture name	Stores (Change)	Same store sales YoY (%)	8			
Fukuoka	29 (+1)	+20.0				
Saga	6	+31.6				
Nagasaki	2 (+1)	+36.8				
Kumamoto	13 (+3)	+17.1				
Oita	4 (+1)	+22.1				
Kagoshima	6 (+4)	-				
Miyazaki	1 (+1)	-				
Okinawa	8 (+1)	+26.3				





Hokka	ido/Tohoku	region
Prefecture name	Stores (Change)	Same store sales YoY (%)
Hokkaido	19 (+4)	+20.2
Aomori	12	+18.0
Iwate	12	+22.2
Miyagi	16 (+1)	+14.3
Akita	11	+20.5
Yamagata	13	+19.5
Fukushima	19	+16.9

Kanto region					
Prefecture name	Stores (Change)	Same store sales YoY (%)			
Ibaraki	37 (+2)	+11.8			
Tochigi	19	+13.0			
Gunma	23	+13.9			
Saitama	78 (+1)	+11.5			
Chiba	55 (+2)	+12.2			
Tokyo	58 (+3)	+9.6			
Kanagawa	56 (+4)	+9.3			

Kinki region					
Prefecture name	Stores (Change)	Same store sales YoY (%)			
Shiga	12	+15.5			
Kyoto	10 (+1)	+11.7			
Osaka	46 (+2)	+10.1			
Нуодо	30 (+1)	+21.6			
Nara	10	+9.5			
Wakayama	10	+18.6			

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## Monthly Trends and Factors



# • Rise/Fall in Same-Store Sales, Number of Customers and Average Customer Spend



#### Status of Sales (Cumulative for FY3/21)



#### • Sales at All Chain Stores 146,653 Million Yen

	All chain stores	Existing stores
Net sales	+20.2%	+14.2%
Number of customers	+19.3%	+13.8%
Average number of customers per day	_	ile (+21) ∞
Average customer spend	2,833 yen (+0.7%)	2,815 yen (+0.3%)
Unit price per item	1,109 yen (+24 yen)	1,095 yen (+21 yen)
Number of items purchased	2.6 items (±0.0 item)	2.6 items (±0.0 item)

\* The average number of customers per day is an approximate figure as the number of business days varies depending on the format of store operations.



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#### Status of Sales (Sales by Business Category)



- Contribution to sales at all chain stores (Monthly cumulative period)
  - Growth in same-store sales slowed somewhat, with year-before sales strong.
  - WORKMAN Plus store sales were robust in the first year of renovation, but may face growth problems
  - (%) in the second year.



\*\*Same-store sales are calculated by excluding sales in months of new store openings and post-renovation renewal openings.
\*\*WM + Existing stores" covers stores newly opened in the WORKMAN Plus format.



#### • Sales at All Chain Stores by Product

(Millions of yen)

Category	FY3/20 Sales YoY		FY3/21 Sales YoY		Factors (YoY)	
Family apparel Undergarments, socks, hats, towels, etc.	10,521	+21.1	13,179	+25.3	<ul> <li>Cooling accessories (+78.6%)</li> <li>Warm shirts (+68.1%)</li> </ul>	
<b>Casual wear</b> Sportswear, polo shirts, etc.	15,833	+42.1	20,387	+28.8	<ul> <li>Short-sleeved T-shirts (+36.2%)</li> <li>Sweat pants (+99.7%)</li> </ul>	
Workwear Workwear, outdoor wear, etc.	38,466	+34.1	45,809	+19.1	<ul> <li>Summer cargo pants (+43.5%)</li> <li>Wear with built-in fan (+53.6%)</li> </ul>	
<b>Uniforms</b> Women's wear, white smocks, office uniforms, etc.	4,034	+60.9	6,470	+60.4	<ul> <li>Women's clothing for summer (+157.2%)</li> <li>Women's clothing for cold weather (+163.4%)</li> </ul>	
Footwear Protective footwear, <i>tabi</i> stocks, high boots, kitchen shoes, etc.	19,868	+23.9	22,895	+15.2	<ul> <li>Athleshoes (+73.4%)</li> <li>Outdoor shoes for cold weather (+87.0%)</li> </ul>	
Work supplies Work gloves, protective gear, rainwear, etc.	33,058	+28.8	37,520	+13.5	• Bags (+37.3%) • Windbreakers (+17.5%) • Rainwear (+19.4%)	
Other	262	∆14.6	389	+48.3	_	
Total	122,044	+31.2	146,653	+20.2		

#### Status of Sales (PB Products)



- Sales of PB Products 87,288 Million yen (up 39.4% YoY)
  - Ratio of PB products to sales at all chain stores (up 8.3 points YoY)
  - 1,757 items of PB products (up 331 items YoY)

thle WORK & CASUAL	Number of items (previous year)	Sales points (YoY)	Sales value (YoY)
FieldCore Work & Outdoor	473 (317)	14.56 m. pts (170.2%)	27,054 m. yen (153.9%
Find-Out Work & Sports	385 (302)	15.47 m. pts (161.4%)	15,891 m. yen (154.9%
High-Performance Rainwear	113 ( 82)	2.65 m. pts (176.9%)	8,637 m. yen (156.9%
Total for athleisure PB produ	cts 971 (701)	32.68 m. pts (166.4%)	51,583 m. yen (154.7%
work	Number of items (previous year)	Sales points (YoY)	Sales value (YoY)
wmb	<b>593</b> (535)	38.55 m. pts (117.7%)	27,781 m. yen (117.5%
ASSIST	193 (190)	7.07 m. pts (135.0%)	7,922 m. yen (141.1%
Total for working PB products	786 (725)	45.62 m. pts (120.1%)	35,704 m. yen (122.0%

1,757 (1,426)

**Total for PB products** 

87,288 m. yen (139.4%)

#### Status of Sales (Results by Product)



#### • Sales at All Chain Stores YoY by Product

• 3 PB brands for the athleisure market drove growth (expanded customer base).

• Sales of products for working professionals were robust, but there is concern that the busy-ness of existing stores was accompanied by a loss of professional customers. We hope to achieve the segmentation of customers by deploying new business categories.



\* Sales are calculated by product. These are not the product of a customer analysis.

#### Format of Store Operations



• Ratio of Franchise Stores 95.0% (down 1.1 points YoY)



#### Inventories (Logistics Cost)



 Inventory and delivery costs contained through production adjustment of autumn/winter items.



DC inventories/delivery cost ratio

To address the cost management problem, we will strive to contain costs by establishing a demand forecast-based production system and investing in logistics infrastructure.





# Plans for the Fiscal Year Ending March 31, 2022

## Plans for FY Ending March 31, 2022





#### Development of products full of "surprises"

- · Endeavor to incorporate new functions and new categories through product development with brand ambassadors
- · Rebuild the product lineup for working professionals and reinforce pricing, functions and designs
- · Optimize inventories by enhancing the production management system and promoting the four-season system

#### Enhance customer convenience and improve operations

- Turn #WORKMAN GIRL" stores into FCs
- Maximize sales via stronger links between PR and merchandizing
- Transition to the new demand forecast-based ordering system
- Fuse online and physical stores by promoting C&C purchases

## Store Opening Plans



#### • Go for 1,500 domestic stores in 3 categories

Stores at end		Openings set for FY3/21			Renovation set for FY3/22 %2				Stores at		
(Number of stores) FY3/20		Roadside	SC%1	S&B%1		Full renovation	Partial renovation	Closure	end of FY3/22	longer- term goals	
WORKMAN	632	(△13)	_	_	(△13)	<b>(</b> ∆62)	(△2)	(△60)	∆2	555	200
	272	43	30	_	13	62	2	60		377	900
#ワークマン女子 WORKMAN GIRL	2	11	5	6	_	-	—	_		13	400
Total	906	54	35	6	13	62	2	60	△2	945	1,500

These are the plans as of this moment. They may be altered in the future.

The Total column shows the number of operating stores, with figures in parentheses excluded from the Total.

X1. SC: Shopping center stores S&B: Scrap and build stores

%2. WORKMAN stores were renovated/converted to WORKMAN Plus stores. The Total shows the number of renovated stores.

## Store Opening Strategy



Deployment of stores for expected sustainable growth



## Product Development



#### Continue to create products with "surprising" functions and prices Themes

Given the diversification of customer needs, we will promote the development of new categories such as workwear suits and outdoor gear, and also launch a new workwear private brand in a bid to rebuild the product lineup for professionals. We will also reinvent our safety shoe lineup by leveraging functionality and excellent design required for the outdoors and sports.

In the area of production management, we will strive to "visualize" delivery dates and optimize inventories by promoting merchandizing that takes into account the four seasons.



#### Themes for FY3/22

Develop new functions, new categories

#### 02.

Rebuild the product lineup for professionals

#### 03.

Optimize inventories Enhance production management system/four-season system

#### Sales Promotion



Maximize net sales by linking newsworthy PR and merchandizing



## **E-Commerce Sales**



 Improve the convenience of C&C purchases to get more customers into physical stores

Store search page view count annual **28 m.** PV (+**4.7 m.** PV) In-store pickups/home delivery ratio

FY3/20 57% Target 70%

• The holding of effective events and higher media exposure led to a sharp rise in visits to the official WORKMAN website. We hope to prompt home-delivery customers to make in-store pickups.



• After the launch of e-commerce sales in FY3/14, our sales-first philosophy helped us to keep doubling each year. With a view to expanding our EC business, we will review the whole process from storage to shipments and improve the profit rate by streamlining logistics, guided by our new rallying cry of profits first.

#### New Demand Forecast Ordering System



#### Optimization of inventories and streamlining of store operations



Begin system development	Verification at pilot store (one store)	Operations at 470 stores*	Operations at 700 stores*	at all stores
	•	•	•	
Feb. 2020	Feb. 2021	End of Dec. 2021	End of Dec. 2022	

%These are the plans as of this moment. They may be altered depending on the verification progress.

## ESG Initiatives at WORKMAN



#### WORKMAN's SDGs

WORKMAN will contribute to the realization of the Sustainable Development Goals (SDGs) through our core business. Since SDGs are long-term goals, we believe continuity is important. Our first priority is to start wherever we can through our core business, without aiming excessively high. Then, we will strive to deepen and expand our efforts.



#### 環境 Environment



We will develop some 25 environmentally friendly items, adopting laser processing of denim products and using original yarn and recycled fibers. For the utilization of renewable energy, we have installed photovoltaic equipment on the distribution center roof.



#### 社会 Social



17 パートナーショブ 目標を達成しよう

**B** 

We will cut the product disposal rate to less than 1%.

For some products, we have inventories for sizes ranging from S to 7L. We will only dispose of them if we discontinue a product or change the model and are unable to sell them even with a markdown due to the absence of customer need.

We will substantially expand exports from developing countries.

We will contribute to increase exports from developing countries by promoting the advancement of developing countries and maintaining long-term and stable transactions with them.



#### • Aiming for record-high net income for the 11th straight year

(Millions of yen)	FY3/21		Forecast for F	FY3/22 2Q	Forecast for full FY3/22		
	Amount	YoY	Amount	YoY	Amount	Progress	
Sales at all chain stores	146,653	+20.2	74,792	+9.5	156,174	+6.5	
(Same-store sales)	_	+14.2	_	+3.3	—	+1.4	
Total operating revenue	105,815	+14.6	53,732	+9.1	114,445	+7.0	
SG&A	17,804	+17.0	9,818	+10.6	20,074	+8.0	
Operating profit	23,955	+25.0	12,425	+8.4	26,673	+7.8	
Ordinary profit	25,409	+22.9	12,697	+7.8	27,200	+7.0	
Net income	17,039	+27.5	7,926	+7.5	18,155	+6.5	
Net income per share	208.80 yen		97.13yen		222.46yen		
Dividends per share	64 yen		_		64yen		

## Shareholder Return



#### • Basic policy

We target a dividend payout

ratio of 30%

We regard the maintaining of an appropriate distribution of profits to our shareholders as an important management issue. As such, we distribute our profits to our shareholders based on our financial performance while striving to enhance internal reserves as necessary to achieve sustainable growth.

- Dividends per share
  - Fiscal year ended March 31, 2021

Plan to increase by 15 yen to 64 yen (Dividend increase for 11th straight year)

• Fiscal year ending March 31, 2021

Expect to keep at 64 yen

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We will strive to realize a dividend increase in accordance with this basic policy.





• We have prepared this document solely for the purpose of facilitating understanding of WORKMAN, and not for the purpose of soliciting investment in the Company. As such, investors are advised to make investment decisions at their own discretion.

• Whereas every effort has been made to ensure the accuracy of this document, we make no guarantees regarding the completeness thereof. Accordingly, WORKMAN bears no responsibility whatsoever for any losses or damages arising in relation to information contained herein.

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WORKMAN CO., LTD. Securities code: 7564 (JASDAQ)

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